Maaqutusiis Hahoulthee Stewardship Society & Ahous Business Corp
PO Box 1245 Tofino BC V0R2Z0
www.MHSSahousaht.ca

Ahous Hakuum - Water Taxi Deck Hand

Position Overview

Job Title: Ahous Hakuum Water Taxi Deck Hand
Place of Work: Maaqutusiis & Ahousaht Hahoulthee
Reports to: Assistant General Manager
Wage: $25 to $28 per hour, based on experience
Number Positions: 2; one full time up to 80 hours on a bi-weekly basis & one part-time weekend availability a must

Job Overview:
Ahous Business Corporation is seeking motivated, reliable, and safety-minded individuals to join our team as Deck Hands for our water taxi operations aboard the MV Ahous Hakuum. The successful candidates will work closely with the Vessel Captains to ensure safe and smooth operations, assist passengers, and contribute to a positive, professional, and welcoming experience for all community members and guests.

Key Responsibilities:

1. Vessel Operations Support: Assist the Small Vessel Captain in the safe operation of the vessel, including handling lines, securing the vessel, and ensuring compliance with Transport Canada marine regulations and our Safety Management System (SMS) protocols.

2. Passenger Assistance: Provide excellent customer service by assisting passengers with boarding and disembarking, and ensuring their comfort and safety during transit.

3. Safety Measures: Implement and maintain onboard safety measures, including the proper use of life jackets and emergency equipment, completion of passenger manifests, and adherence to SMS procedures.

4. Collecting Payments: Collect passenger payments accurately and professionally in alignment with passenger manifests. Following policy taking payment prior to departure.

5. Deck & Vessel Maintenance: Maintain a clean, sanitized, and organized vessel by completing regular cleaning and sanitization between scheduled runs and ensuring a safe working environment at all times.

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6. Communication: Maintain clear and respectful communication with the Captain, crew members, passengers, and office staff, contributing to a cohesive and professional team environment.

7. Emergency Response: Be familiar with emergency procedures, including evacuation plans, and actively participate in drills and training exercises.

8. Loading & Unloading: Assist with the safe loading and unloading of cargo and supplies, ensuring proper stowage and securing of items during transit.

9. Community Engagement: Foster positive relationships with passengers and contribute to a welcoming, respectful, and community-focused atmosphere on board.

10. Administrative &Operational Duties: Accurately log into and utilize payroll and scheduling applications, including timesheet punch-in and punch-out processes. Adhering to an online schedule. Maintain clear, accurate, and detailed paperwork and records.Manage daily cash-out procedures and operate the Clover debit/credit payment machine responsibly.Follow established operational processes and procedures at all times. Read, understand, and affirm adherence to company policies and safety protocols. Act as a second set of eyes for the Captain while the vessel is in motion, assisting with awareness and safety. Strictly adhere to the no-phone policy while the vessel is in motion and during travel.Support cleanliness, sanitation, and professionalism on board between scheduled runs.

Qualifications:

- Recent graduate preferred (under 25 encouraged to apply)
- Basic understanding of maritime safety practices
- Willingness to learn and follow direction from the Captain and management
- Strong communication and interpersonal skills
- Physically fit and able to perform manual tasks in a marine environment
- First Aid and CPR certification (or willingness to obtain)
- Transport Canada Marine Basic First Aid certification (considered an asset)
- Previous maritime, administrative, or customer service experience (considered an asset)
- Healthy lifestyle
- Very reliable, dependable, and punctual
- Strong work ethic; trustworthy and motivated to consistently show up for scheduled and on-call shifts

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- Able to work up to 12 hours per day
- Professional appearance and attitude

Application Details

Please email a resume and two references to: Anna Atleo at (annaatleo@mhssahousaht.ca) or drop it off at ABC/MHSS office in Tofino. Only successful candidates will be contacted for an interview.

Posting Date

July 16, 2026